## UC: Participate in Workplace Communication LO1: Obtain & Convey Workplace Communication SELF-CHECK 1

## Answer keys:

I.

- 1. Mechanical media
- 2. Physical Media
- 3. Push Channels
- 4. Pull Channels
- 5. Push Channels
- 6. Pull Channels
- 7. Push Channels

## II.

- 1. Intranet
- 2. Billboards
- 3. New letters and letters (if not sent out)
- 4. Magazines (if not sent out)
- 5. Social media
- 1. E-mail
- 2. News letters and letters (if sent out)
- 3. Magazines (if sent out)
- 4. Meetings
- 5. Telephone
- 6. Sms
- 1. Large meetings, town hall meetings
- 2. Department meetings (weekly meetings)
- 3. Up close and personal (exclusive meetings)
- 4. Video conferences
- 5. Viral communication or word of mouth
- 1. E-mail
- 2. Weekly letters or newsletters
- 3. Personal letters
- 4. Billboards
- 5. Intranet
- 6. Magazines or papers
- 7. SMS
- 8. Social media